



www.rmdbike.com

COMPLAINT FORM

Customer details:

Name:

Street:

Postcode:

City:

Email:

Product (name / model / ID):

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Purchase date __ | __ | ____ Order number:

Description of non-conformity / defect:

Please describe the non-conformity or defect, when and how it became apparent, and how the product was used

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Preferred complaint resolution

(please select one option)

- ☐ Product repair
- ☐ Replacement with a new product
- ☐ Price reduction
- ☐ Withdrawal from the contract

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(date and Customer's signature)

The Customer may submit a complaint in another form by sending it to the Seller's postal or email address.

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